

The number of toll offences grew in August month-to-month by 12%

Bratislava 16 September 2011 – In August 2011 the complex service of electronic toll collection earned over 13.1 million euros for the Slovak Republic, which is compared to August 2010 almost 2.8% more. The collected amount grew month-to-month by 422 thousand euros. After a decrease in July the previous progressive trend has renewed.

For the use of specified road sections of motorways and expressways the toll collection reached the sum of over 7.8 million euros in August. For the specified sections of 1st class roads it was over 4.8 million euros for the same period. Under the transit ticketing the sum of over 461.2 thousand euros was collected in August 2011. Of the total amount collected almost 41.7 % was paid by foreign vehicle operators. The day of the month with the highest toll collection was 30th August, when the state earned the sum of 688,873 euros from toll collection. In August, the specified road sections were daily used by 28,813 vehicles over 3.5 tons on average.

The number of active OBUs in the electronic toll system grew again in August. As at the end of the month SkyToll had 196,915 OBUs registered in the system. Month-to-month their number grew by 2,218 units.

In August the sum of almost 15,840 euros was collected in supplementary tolls. The toll police patrols dealt with 617 cases of violation of the Act on Electronic Toll Collection. Until now, it has been the highest number of toll offences since the launch of the electronic toll collection in January 2010. In the previous month the mobile enforcement units checked 194,509 vehicles on the specified road sections. The total number of checks, therefore not only by the mobile enforcement units, was 8,507,821 in August. The share of the Slovak drivers of the number of the uncovered toll offences was 24.4 % in August. The long-term average of the Slovak offenders is 19.8 %. The highest number of the toll offences in August, total 314, was committed by drivers who drove with a negative credit, 113 drivers used the toll road sections without the OBU.

"Since 1st August the fines for toll offences were decreased. In spite of the fact that there were still holidays and the intensity of traffic corresponded to it, there were more toll offences than in the worst month until now, which was May 2011, namely by 5% and compared to July by as much as 12% more," said Róbert Kalina, the head of the SkyToll toll prescription unit.

In August 2011 SkyToll recorded the total of 226 claims by customers, of which only 17 claims were justified. Compared to July, the number of justified customer claims fell by 29%. Of the total number of



complaints, 2 cases involved the review of toll payment; another 4 hauliers filed complaints regarding payments or other charges; 1 complaint involved credit recharge and 1 complaint involved the damaged OBU. At the same time 1 haulier requested a review of fine imposition. In August SkyToll did not receive any complaint regarding an invoice. All claims were handled within the deadline set out in the contract with the National Motorway Company, which is 5 working days.

Operators of the customer service line of the electronic toll system received over 4.4 thousand calls in August while the toll web portal recorded almost 52.6 thousand visits for the same period.

Since 1 January 2010, SkyToll, a.s. operates one of the most state-of-art electronic toll systems, which puts Slovakia among the leaders in the area of electronic toll collection worldwide. The system covers almost 2 400 kilometres of specified sections of motorways, expressways and selected first class roads. The state-of-art satellite GPS-GSM technology used provides for maximum flexibility of the system while coping with a future increase of the volume of freight traffic and expansion of the road network in the Slovak Republic.

The satellite toll system used in the Slovak Republic is already today technologically prepared for interoperability with the surrounding countries, fully in accordance with the requirements of the future European electronic toll service. Thanks to the technology applied, it can quickly and flexibly implement also future changes and new rules of the European Union in the area of pan-European traffic policy.

More information: <http://www.skytoll.sk>

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