

In the third quarter the toll collection generated almost half a million Euros more compared to last year

Bratislava, 15 October 2012 – **September was the month with the highest toll collection in the third quarter of this year. The complex service of electronic toll collection generated 13.41 million Euros for the National Motorway Company, which compared to August represented an increase of over 1.7%. Compared to September 2011 the sum collected this year was lower by 1.4 %, but compared to the third quarter 2011, this quarter generated 465.73 thousand Euros more (increase of 1.2 %).**

For the use of specified road sections of motorways and expressways the toll collection generated the sum of over 8.75 million Euros in September. For the specified sections of 1st class roads it was over 4.64 million Euros for the same period. Under the transit ticketing the toll collection reached over 328,761 Euros in September. Of the total sum collected almost 42.5% was paid by foreign vehicle operators. The day of the month with the highest toll collection was 17th September when the toll collection reached 629,499 Euros. In September the specified road sections were daily used by 29,394 vehicles on average.

As at 30 September 2012 there were 209,099 active OBUs registered in the electronic toll system. Compared to the previous month their number increased by 1,222 units. Foreign vehicles had a share of over 69 % of the total number of the registered OBUs.

In September the mobile enforcement units checked almost 200.7 thousand vehicles on the specified road sections and dealt with 543 cases of violation of the Act on Electronic Toll Collection. The mobile enforcement units collected tolls from the checked drivers in the sum of 17,614 Euros. The highest number of toll offences was committed by drivers from Poland, then from Hungary and the Czech Republic.

In September 2012 SkyToll recorded the total of 206 filings by customers concerning the electronic toll collection operation. Of this number 7 filings were evaluated by SkyToll as justified. In September last year 15 out of 305 filings were justified. Of the justified filings in September, there were 5 claims and 2 requests. All claims were handled within the deadline set out in the contract with the National Motorway Company, which is 5 working days.

In September the customer service line received almost 3.6 thousand calls. Drivers most often inquired in general about the electronic toll collection and they also asked for information concerning the setting of the OBU and its return. The toll web portal recorded over 47.9 visits for the same period.



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