

In November the toll collection reached almost 13.7 million Euros

Bratislava, 17 December 2012 – **In November 2012 the complex service of electronic toll collection earned 13.67 million Euros for the National Motorway Company. From the start of the year the toll collection reached 144.56 million Euros.**

For the use of specified road sections of motorways and expressways the toll collection reached 9.00 million Euros in November. For the specified sections of 1st class roads it was 4.66 million Euros for the same month. Under the transit ticketing 26,766 tickets were issued in November 2012, for which the drivers paid 335.68 thousand Euros. From the start of this year 292,754 thousand tickets for 3.77 million Euros were issued at selected Border Distribution Points. Of the total amount collected in November 43.0 % was paid by foreign vehicle operators. The day with the highest toll collection was 19th November, when the government earned 625,032 Euros. In November the specified road sections were daily used on average by 29,550 unique vehicles over 3.5 tons, which compared to October represents a decrease of 2,419 vehicles.

As at 30 November 2012 there were 214,217 active OBUs registered in the electronic toll system. Month-to-month their number increased by 330. Of the total number of active On-Board Units 69.7% were used by foreign vehicles in November.

In November the mobile enforcement units checked almost 180.9 thousand vehicles on the specified road sections and dealt with 508 cases of violation of the Act on Electronic Toll Collection. The mobile enforcement units collected tolls from the checked drivers in the amount of 16,696 Euros.

In November SkyToll recorded the total of 284 filings by customers concerning the electronic toll collection operation, of which only 5 filings were justified. Compared to October the number of justified customer filings decreased by 3. Last November 14 of 245 filings were justified. Of the justified filings in November of this year all 5 were claims. All claims were handled within the deadline set out in the contract with the National Motorway Company, which is 5 working days.

Operators of the customer service line of the electronic toll system received almost 3.9 thousand calls in November. The toll web portal recorded over 49.2 thousand visits for the same month.

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