

Toll collection slightly increased in spite of short February

Bratislava, 14 March 2013 – The complex service of electronic toll collection earned 11.49 million Euros for the National Motorway Company in February. Compared to January the collected amount was higher by 109.73 thousand Euros. The toll collection increased by 21.25 thousand Euros in comparison with last year's February, which was longer by one day.

In February the amount of 7.74 million Euros was collected for the use of specified sections of motorways and expressways. For the same period the amount of 3.73 million Euros was collected for the specified road sections of 1st class roads. Under the transit ticketing the amount collected in February 2013 was 311.9 thousand Euros. Of the total amount collected, 45.4 % was paid by foreign vehicle operators. The day of the month with the highest toll collection was, just as last year, 27th February, when the collected amount reached 551,891 Euros. In February the specified road sections were used daily by 25,863 vehicles over 3.5 tons on average.

As at 28 February 2013, there were 211,769 active OBUs registered in the electronic toll system. Compared to the previous month their number decreased by 964. In February, 70% of the active OBUs were used by foreign vehicles.

In February, the mobile enforcement units checked 121 thousand vehicles on the specified road sections. For the same period the toll police patrols handled 464 cases of violation of the Act on Electronic Toll Collection. Compared to January it was by 15 offences more in spite 5-percent decrease in the number of checked vehicles. The mobile enforcement units collected tolls from the checked drivers in the amount of 14,074 Euros.

In February SkyToll received the total of 335 submissions by customers concerning the electronic toll collection operation, of which 54% were requests. Of the total number of submissions received, 7 were justified. All the justified February submissions were claims. Compared to January the number of submissions just as the number of justified submissions fell by 5. All claims were handled within the deadline set out in the contract with the National Motorway Company, which is 5 working days.

Operators of the customer service line of the electronic toll system received 3.8 thousand calls in February while the toll web portal recorded almost 44.8 thousand visits for the same period.

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