

## **Toll collection in the first quarter was decreased by Easter Holidays**

Bratislava, 15 April 2013 – **Just as in the previous years, March was again the month with the highest amount of toll collection for the first quarter. The complex service of electronic toll collection earned 12.52 million Euros for the National Motorway Company. The collected amount for the month and for the whole first quarter was negatively affected by the Easter Holidays. Compared to March of the last year the collected amount fell by 7.3% and compared to the first quarter of 2012 it fell by 1.5%.**

For the use of specified sections of motorways and expressways, the collected amount of toll in March was 8.36 million Euros, for the whole first quarter it was 23.82 million Euros. For the specified sections of 1<sup>st</sup> class roads the amount collected was 4.14 million Euros for March and 11.52 million Euros for the whole quarter. Under the transit ticketing the amount collected in March 2013 was 342.77 thousand Euros while for the three months it was 951.10 thousand Euros. The lower amount for the sale of tickets compared to the first quarter of the last year was due to cancellation of 8 out of 12 original transit sections as of 1 March 2012.

In March the foreign vehicle operators paid 44.5 % of the total collected amount of toll. For the first quarter the foreign vehicle operators had approximately the same share (44.9 %), which did not change even compared to the first quarter of 2012. The day with the highest amount of toll collection in March and in the first quarter was 18<sup>th</sup> March, when the stated earned 606,866 Euros. In March the specified road sections were daily used by 25,656 vehicles on average. Compared to last year's March it was by 2,207 vehicles less.

As at 31 March 2013 there were 211,951 active OBUs registered in the electronic toll system. Compared to the previous month their number increased by 182 units. The foreign vehicles' share of the total number of the registered OBUs increased slightly to 70.1 %.

In March the mobile enforcement units checked over 136 thousand vehicles on the specified road sections. Since the beginning of the year it was over 385 thousand vehicles. In the course of March the mobile enforcement units dealt with 458 cases of violation of Act on Electronic Toll Collection and collected tolls from drivers in the amount of 15,133 Euros. For the first quarter of 2013 the patrols dealt with 1,371 cases and they collected tolls from the drivers in the total amount of 43,216 Euros.

The customer service line received 12.3 thousand calls for the first three months of this year. The toll web portal had 139.7 thousand visits for the same period.

In March 2013 SkyToll recorded the total of 270 submissions by customers concerning the electronic toll collection operation. Of this number 7 submissions were evaluated as justified. For the first quarter SkyToll received the total of 945 submissions, of which 26 were justified.

The justified submissions for the first quarter included 22 claims and 4 requests. All claims were handled within the deadline set out in the contract with the National Motorway Company, which is 5 working days.

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