

April toll collection increased year-to-year by 1 million Euros

Bratislava, 15 May 2013 – In April 2013 the complex service of electronic toll collection collected the amount of 13.45 million Euros. Compared to April last year it increased by over 8.1%.

For the use of specified road sections of motorways and expressways the toll collection reached the amount of 8.88 million Euros in April. For the specified sections of 1st class roads the amount was 4.55 million Euros for the same period. Under the transit ticketing the amount collected for April 2013 was 360,817 Euros. Of the total amount collected 44 % was paid by foreign vehicle operators. The day of the month with the highest toll collection was 29th April, when the toll collection reached 616,651 Euros. In April the specified road sections were daily used by 29,240 vehicles over 3.5 tons on average. As at 30 April 2013, there were 213 thousand active OBUs registered in the electronic toll system. Compared to March their number grew by 1,050. Of the active OBUs 70.2 % were used by foreign vehicles.

During April on the specified road sections the mobile enforcement units dealt with 556 cases of violation of Act on Electronic Toll Collection. They collected tolls from drivers in the amount of 18,662 Euros.

In April 2013 SkyToll recorded the total of 355 submissions by customers concerning the electronic toll collection operation. Of this number 9 submissions were evaluated as justified. Of the justified submissions for the month, there were 7 claims, 1 request and 1 suggestion. All the justified submissions were handled within the deadline set out in the contract with the National Motorway Company, which is 5 working days.

Operators of the customer service line of the electronic toll system received over 4.7 thousand calls in April while the toll web portal recorded almost 51.5 thousand visits for the same period.

More information: <http://www.skytoll.sk>

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