

## **Toll collection reached almost 14 million Euros in May**

Bratislava, 17 June 2013 – **The complex service of electronic toll collection earned over 13.98 million Euros for the National Motorway Company in May. It was by 58.71 thousand Euros more compared to the same month of 2012 and by 534.35 thousand Euros more compared to April of this year.**

For the use of specified road sections of motorways and expressways the toll collection reached the amount of 9.17 million Euros in May. For the specified sections of 1<sup>st</sup> class roads it was 4.8 million Euros for the same period. Under the transit ticketing the amount collected in May 2013 was 361.15 thousand Euros. Of the total amount collected 42 % was paid by foreign vehicle operators. The day of the month with the highest toll collection was May 9<sup>th</sup> when the earned amount reached 689,762 Euros. In May the specified road sections were daily used by 29,642 vehicles over 3.5 tons on average.

As at 31 May 2013 there were 214,198 active OBUs registered in the electronic toll system. Compared to the previous month their number increased by 1,197 units. Over 70.3 % of the active OBUs were used by foreign vehicles in May.

In May the mobile enforcement units checked 151 thousand vehicles on the specified road sections. The toll police patrols handled 559 cases of violation of the Act on Electronic Toll Collection. They collected tolls from drivers in the amount of 18,593 Euros.

In May 2013 SkyToll recorded the total of 297 submissions by customers concerning the electronic toll collection operation. Of these 9 submissions were evaluated as justified. The justified submissions for the month included 8 claims and 1 suggestion. All the justified submissions were handled within the deadline set out in the contract with the National Motorway Company, which is 5 working days.

Operators of the customer service line of the electronic toll system received over 4.7 thousand calls in May while the toll web portal recorded almost 55.1 thousand visits for the same period.

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