

## **The toll collection increased in the third quarter as well**

Bratislava, 15 October 2013 – **The complex service of electronic toll collection earned 14.41 million Euros for the National Motorway Company in September, which compared to August represented an increase of over 1.22 million Euros (9.3%). Compared to 2012 the toll collection in September was higher by 740.8 thousand Euros (5.4%). For the whole third quarter of this year the collected sum was 41.84 million Euros, which compared to last year was more by 1.32 million Euros (3.3%).**

For the use of specified road sections of motorways and expressways the toll collection generated the sum of over 9.42 million Euros in September. For the specified sections of 1<sup>st</sup> class roads it was over 4.98 million Euros for the same period. Under the transit ticketing the toll collection reached over 325,284 Euros in September. Of the total sum almost 43.4 % was paid by foreign vehicle operators. The day of the month with the highest toll collection was 30<sup>th</sup> September, in the sum of 655,984 Euros. In September the specified road sections were daily used by 31,113 vehicles on average.

As at 31 September there were 217,792 OBUs registered in the electronic toll system. Compared to the previous month their number increased by 1,783 units. Foreign vehicles had a share of over 70.7 % of the total number of the registered OBUs.

In September on the specified road sections the mobile enforcement units dealt with 466 cases of violation of Act on Electronic Toll Collection. The mobile enforcement units collected tolls from the checked drivers in the amount of 15,153 Euros.

In September SkyToll recorded the total of 35 justified submissions by customers concerning the electronic toll collection operation. Of the justified submissions there were 33 claims and 2 requests. All the received submissions were handled within the deadline set out in the contract with the National Motorway Company, which is 5 working days.

In September the customer service line received almost 4.1 thousand calls. Drivers most often inquired in general about the electronic toll collection and they also asked for information concerning the setting of the OBU and its return. The toll web portal recorded over 55.1 thousand visitors for the same period.

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