

A record in toll collection was set exactly after a year

Bratislava, 14 November 2013 – **October 2013 became the month with the highest toll collection ever. The complex service of electronic toll collection earned almost 15.56 million Euros for the National Motorway Company and exceeded the previous record of October last year by 400 thousand Euros. It was only the second time since the launch of the toll collection system in Slovakia in January 2010 that the monthly collection exceeded 15 million Euros. Compared to the previous month, the amount collected in October increased by over 1.15 million Euros.**

For using the specified road sections of motorways and expressways the toll collection reached the amount of 10.13 million Euros in October. For the specified sections of 1st class roads it was 5.41 million Euros for the same period. Of the total amount collected 42.6 % was paid by foreign vehicle operators. The day with the highest toll collection was 21st October with the toll revenue of 648,733 Euros. In October the specified road sections were daily used on average by 33,417 vehicles over 3.5 tons.

As at 31 October 2013 there were 220,284 OBUs registered in the electronic toll system. In comparison with September the number of OBUs in the system increased by 2,492. Of the total count 71.1% OBUs were registered for vehicles from abroad.

In October the mobile enforcement units dealt with 494 cases of violation of Act on Electronic Toll Collection. In comparison with September the number of cases increased by 28. The mobile enforcement units collected tolls in the amount of 10,018 Euros from the checked drivers.

In October SkyToll recorded the total of 32 justified submissions by customers concerning the electronic toll collection operation. Of the justified submissions there were 25 claims, 4 requests and 3 suggestions. All the received submissions were handled within the deadline set out in the contract with the National Motorway Company, which is 5 working days.

The customer service line received 5.6 thousand calls in October. The most frequent inquiries by drivers included information regarding return of the OBU, followed by general inquiries about the electronic toll collection and the third most frequent group was information about the OBU settings. The toll web portal recorded 56.8 thousands visitors for the same period.

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