

## **November toll collection increased year-to-year by 407 thousand Euros**

Bratislava, 16 December 2013 – **In November the complex service of electronic toll collection earned 14.09 million Euros for the National Motorway Company. Compared to November 2012 it increased by over 1.8%. Since the beginning of 2013 the collected amount reached 147.49 million Euros, which is by 2.55 million Euros more than for the same period of the last year.**

In November the toll collection for the use of specified sections of motorways and expressways reached 9.31 million Euros. The specified sections of 1<sup>st</sup> class roads earned 4.76 million Euros for the same period. The portion of the total amount paid by foreign vehicle operators in November was 43.6%. The day with the highest toll collection was 4<sup>th</sup> November with the collected amount of 667,190 Euros. In November the specified road sections were daily used on average by 30,699 unique vehicles over 3.5 tons, which compared to October daily average was less by 2,718 vehicles.

As at 30 November 2013 there were 231,287 OBUs registered in the electronic toll system and issued to vehicle operators. Month-to-month their number increased by 11 thousand units. In November foreign vehicles used 72.3% of the total of the active OBUs.

In the course of November the mobile enforcement units dealt with 406 cases of violation of Act on Electronic Toll Collection on the specified road sections. The mobile enforcement units collected tolls from the checked drivers in the amount of 10,005 Euros.

In November SkyToll recorded the total number of 19 justified submissions by customers concerning the electronic toll collection operation. They included 18 claims and 1 request. All the received submissions were handled within the deadline set out in the contract with the National Motorway Company, which is 5 working days.

Operators of the customer service line of the electronic toll system received 5.8 thousand calls in November while the toll web portal recorded almost 52.1 thousand visits for the same period.

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